#### Redefining Retirement Plan Success

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#### Introducing



Andrea Strickland

James Heart



**Established Ways, Corp. (EWC)** 

**Progressive Thought, Inc. (PTI)** 

Participants	<b>650</b>
Assets	\$45 million
Average account balance	\$69,230
Average participant age	35
Participation rate	<b>75%</b>



#### CEO Directive, Established Ways, Corp. (EWC)



"Investigate and ensure the retirement plan is competitive in the marketplace and keep us out of jail."



#### **CEO Directive, Progressive Thought, Inc. (PTI)**

"Investigate and ensure the retirement plan is competitive in the marketplace and get our employees to retirement within budget and on time."







Matching Review



#### **Current EWC Matching Contribution**



## 50% per dollar on 6% of pay



#### **Types of Matching Contribution**

All plans in the defined contribution space

Match Type	Example	% of Plans	% of Participants
Single-tier formula	50% per dollar on 6% of pay	70%	60%
Multi-tier formula	\$1.00 per dollar on first 3% of pay; \$0.50 per dollar on next 2% of pay	22%	33%
Dollar cap	Single- or multi-tier formula with \$2,000 maximum	6%	6%
Other	Variable formulas based on age, tenure, or similar variables	2%	1%



#### **EWC Matching Contribution Decision**



50% per dollar on 6% of pay



#### **Current PTI Matching Contribution**

## 50% per dollar on 6% of pay





#### **Returns & Savings Needed**

# **Pre-Retirement Return**

5%	12.2%	13.6%	15.1%	17%	14.1%	21.7%
4% 3%			17.8%	19.4% 23.2%	22.4%	25.4% 29.6%
2%					30.3%	34.3%
1%						39.5%
	6%	5%	4%	3%	2%	1%

#### **Post-Retirement Return**



#### Savings Needed by Expected Returns

**Expected Pre-Retirement Return** 7% 12.1% 10.8% 9.7% 6% 11.5% 12.8% 14.4% 5% 15.1% 13.6% 17% 5% 4% 3%

#### **Expected Post-Retirement Return**



#### **PTI Matching Contribution Decision**

30% per dollar on first 10% of pay (30% to 10%)

Offer a Non-Qualified Deferred Compensation plan

Match is Cost

Neutral to Employer





**Automatic Enrollment** 



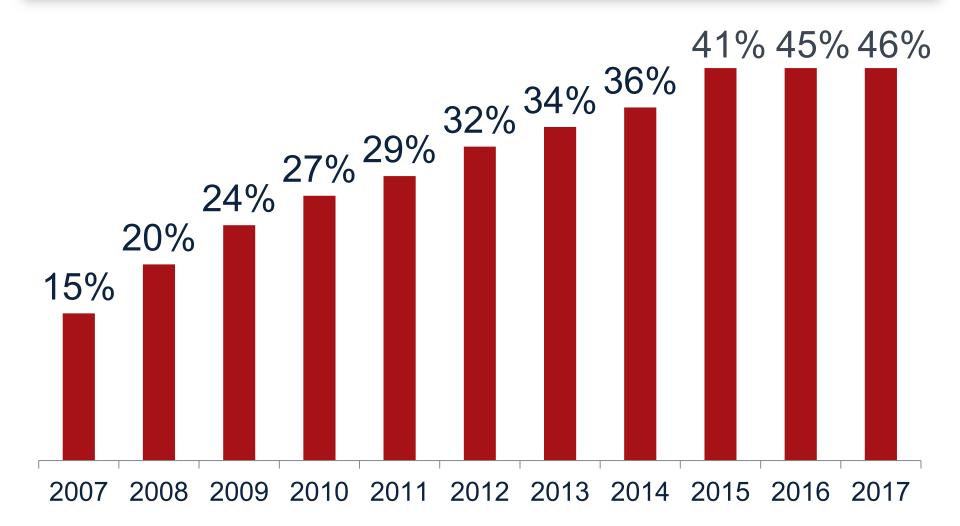
#### **Current EWC Automatic Enrollment**



### No Automatic Enrollment



#### Percentage of Plans Adopting Automatic Enrollment





#### **EWC Automatic Enrollment Decision**







#### **Current PTI Automatic Enrollment**

### No Automatic Enrollment





#### **Enrollment by Income**

	Voluntary enrollment	Automatic enrollment
Income		
< \$30,000	37%	84%
\$30,000-\$49,999	54%	91%
\$50,000-\$74,999	66%	94%
\$75,000-\$99,999	76%	95%
& 100,000+	88%	97%



#### **Enrollment by Age**

	Voluntary enrollment	Automatic enrollment
Age		
< 25	21%	83%
25-34	52%	92%
35-44	62%	92%
45-54	65%	93%
55-64	67%	93%
65+	59%	90%



#### **Enrollment by Job Tenure**

	Voluntary Automatic enrollment enrollmen				
Job tenure					
0-1	31%	87%			
2-3	53%	94%			
4-6	64%	94%			
7-9	68%	91%			
10+	74%	94%			



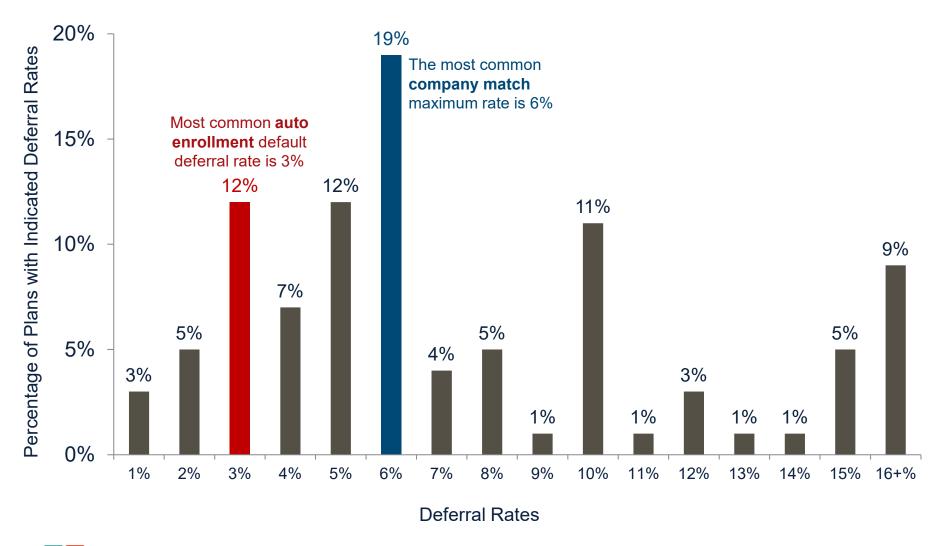
#### **Automatic Enrollment**

#### Default automatic enrollment rate

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
1 percent	2%	3%	2%	2%	2%	2%	2%	1%	1%	1%
2 percent	13%	14%	13%	13%	13%	12%	10%	8%	7%	8%
3 percent	60%	56%	57%	55%	53%	51%	49%	48%	44%	41%
4 percent	10%	11%	11%	11%	12%	13%	15%	16%	15%	15%
5 percent	7%	7%	7%	8%	8%	9%	9%	11%	13%	14%
6 percent or more	8%	9%	10%	11%	12%	13%	15%	16%	20%	21%



#### Plan Design Influenced Deferral Rates





#### **PTI Automatic Enrollment Decision**

### Implement Auto Enrollment at 6%







**Automatic Escalation** 



#### **Current EWC Automatic Escalation**



### No Auto Escalation



#### **Current PTI Automatic Escalation**

### No Auto Escalation





#### **Plans Offering Automatic Escalation**

#### Number of Participants

	All Plans	<500	<1,000	1,000- 4,999	5,000+
Percentage of plans with automatic enrollment, automatic savings rate increases, and a balanced default fund	66%	58%	74%	68%	70%



#### **Default Automatic Escalation Rate**

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
1 percent	73%	68%	68%	67%	67%	67%	68%	68%	65%	64%
2 percent	2%	1%	1%	2%	2%	2%	2%	2%	2%	2%
Voluntary election	16%	15%	16%	16%	17%	17%	18%	20%	24%	25%
Service feature not offered	9%	16%	15%	15%	14%	14%	12%	10%	9%	9%



#### **PTI Automatic Escalation Decision**

Implement auto escalation at 2% of pay and cap at 10% of pay





Loans & Hardship Withdrawals



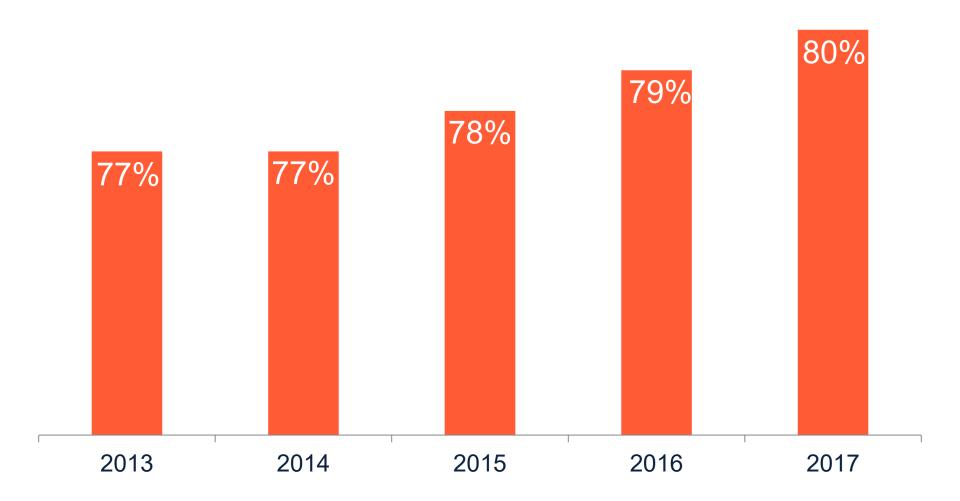
#### **Current EWC Loans & Hardship Withdrawals**



## Offers multiple loans & hardship withdrawals

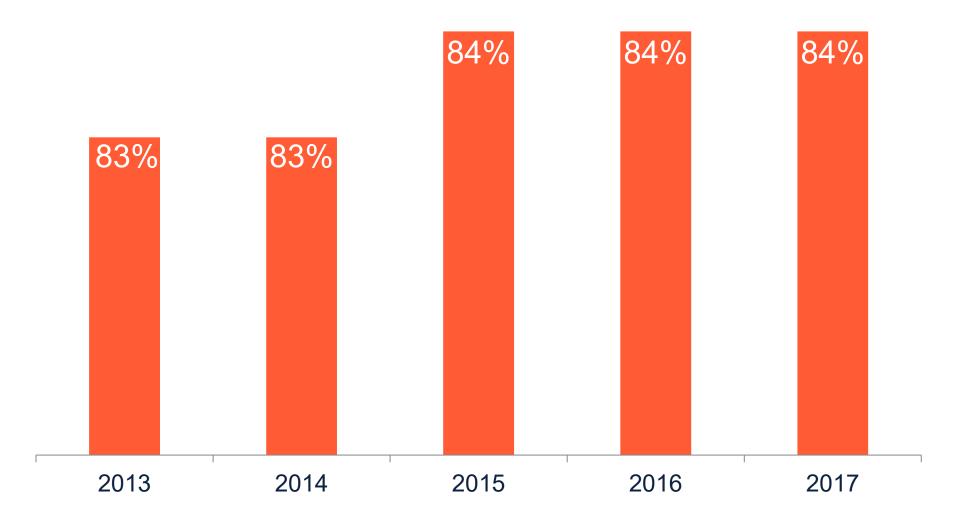


#### **Percentage of Plans Offering Loans**





#### Percentage of Plans Offering Hardship Withdrawals





#### **EWC Loans & Hardship Decision**



## Continue to offer



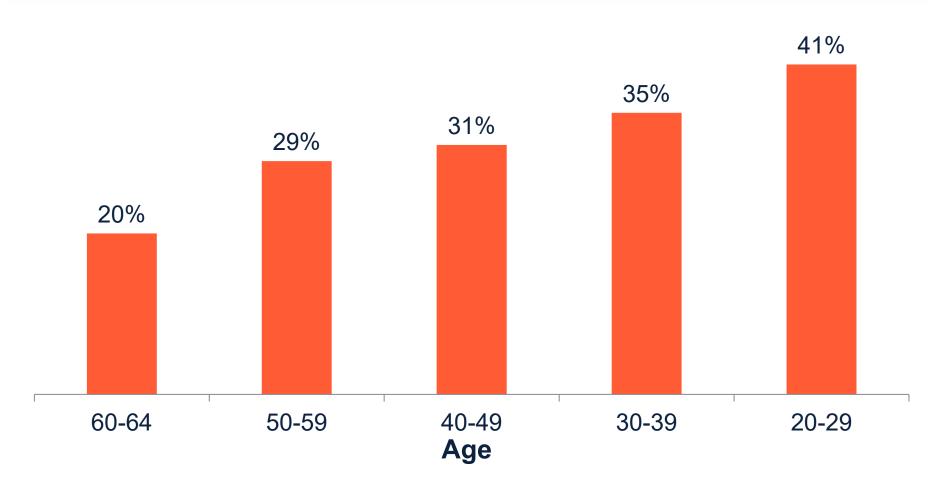
#### **Current PTI Loans & Hardship Withdrawals**

## Offers multiple loans & hardship withdrawals





#### Repeat Loan Usage is High for Younger Participants

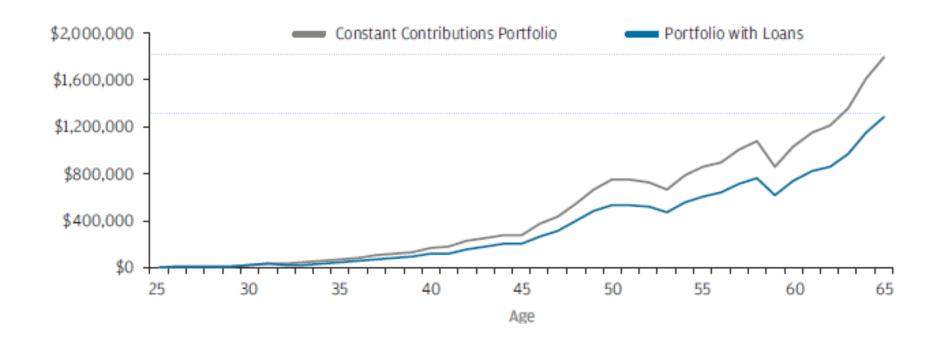


Percentage of continuous active participants who took a loan last period and took a loan this period, by age (rolling 12 months)



## Impact of Loans on Savings Rates

#### Growth of a 401(k) investment





## **PTI Loans & Hardship Decision**

# Eliminate Multiple Loans





## Plan Design Considerations







**Progressive Thought, Inc. (PTI)** 





Matching Formula

30% per dollar on first 10% of pay

**Status Quo** 

**Auto Enroll** 

Implement at 6%

**Status Quo** 

Auto Escalation

Implement at 2%

**Status Quo** 

Loans & Withdrawals Eliminate Multiple





**Menu Construction** 



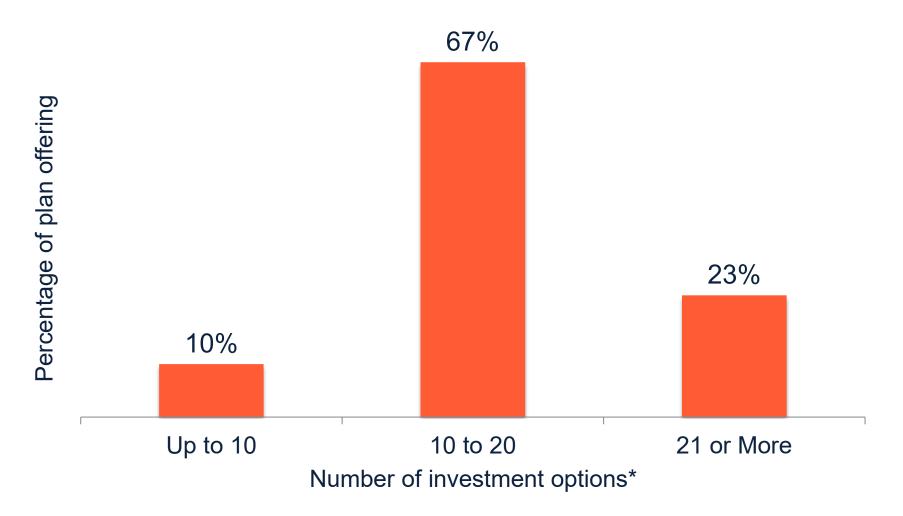
## **Current EWC Investment Construction**



- 15 core funds
- House brand asset allocation funds
- Investments monitored by the recordkeeper



## **Plan-Level Investment Options**





## **EWC Investment Construction Decision**



## No change



## **Current PTI Investment Construction**

- 15 core funds
- House brand asset allocation funds
- Investments monitored by the recordkeeper





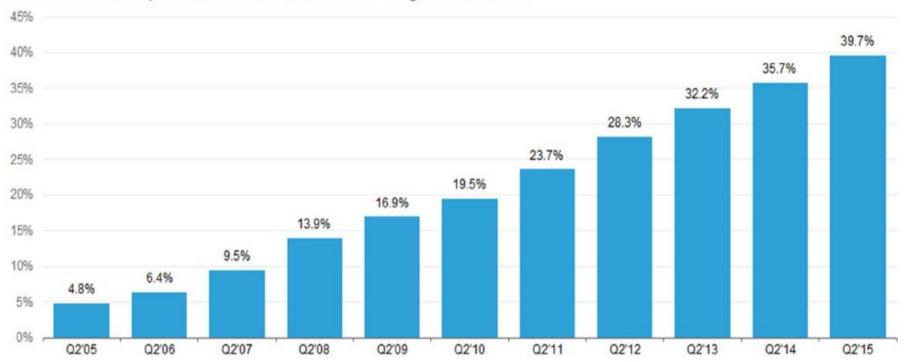


**Asset Allocation Funds** 



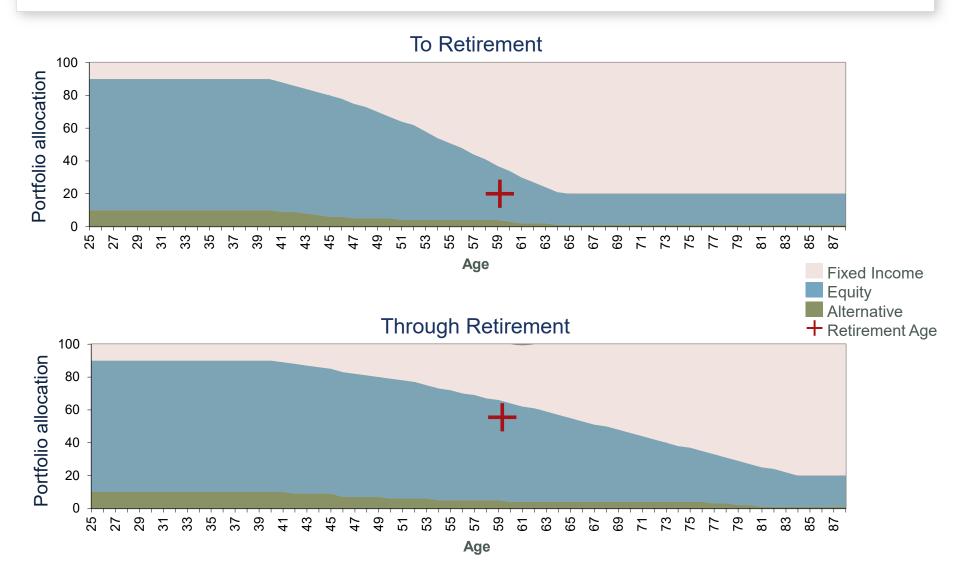
## **Usage of Asset Allocation Funds**

#### Percent of Participants with 100% of Assets in Target Date Funds





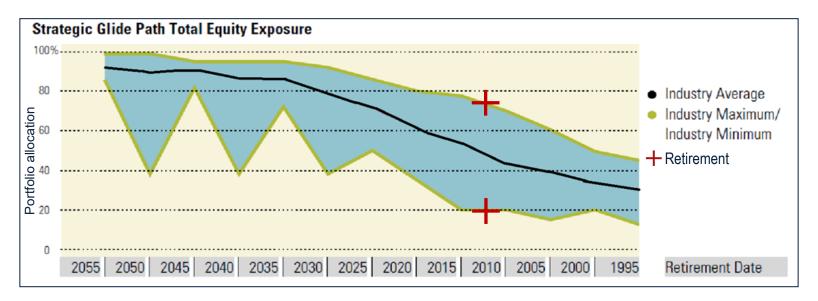
## "To" and "Through" Glidepath Examples





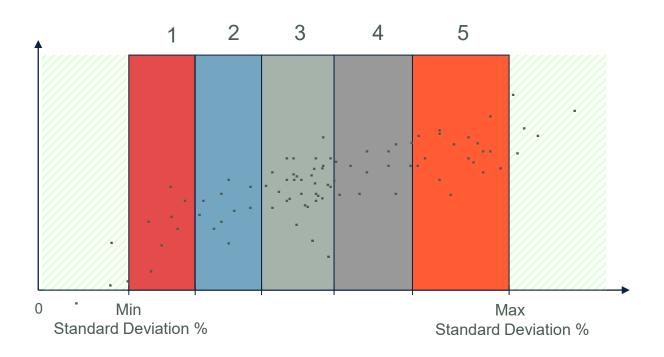
## **Target Date Funds (TDFs)**

- The target date is the approximate date when investors plan to start
  withdrawing their money. Note that the principal value of the fund(s) is not
  guaranteed at any time. As the target retirement date approaches (and often
  continuing after the target date), the fund's asset allocation shifts to include a
  higher proportion of more conservative investments, like bonds and cash
  instruments, which generally are less volatile and carry less investment risk
  than stocks.
- Equity exposure varies significantly even with TDFs with the same target date
- Glidepaths are not purposeful and in some instances result in inappropriately (high or low) equity exposure





## **Compare Asset Allocation Funds With Similar Risk**

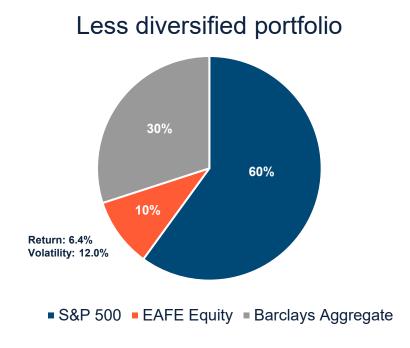


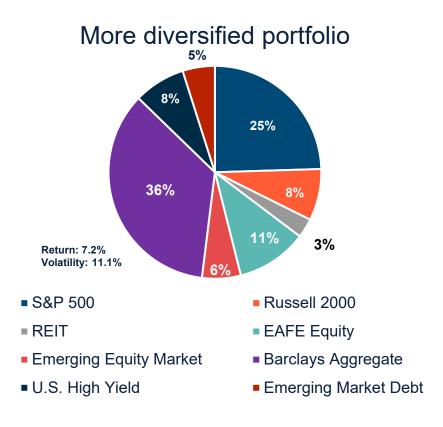
- Risk levels are reviewed and updated as risk levels change
- The risk buckets are: conservative; moderate conservative; moderate; moderate aggressive; and aggressive



## Redefining a Diversified Portfolio

#### **Maximizing the power of diversification** 2001-2016

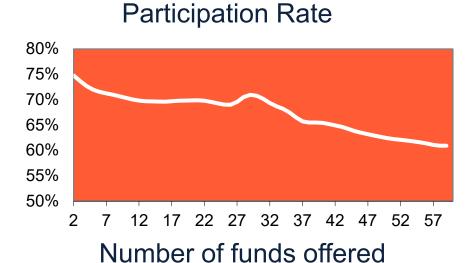






## **Traffic Jam**

Display	Traffic	Sales
6 Jams		
	40%	30%
24 Jams		
24 Jan 15	60%	3%





## **Investment Considerations**

#### **Core Investments**

- Behavioral finance
- The number
- The type
- Overlap
- Risk
- Manager skill

#### **Asset Allocation Funds**

- Glidepath
- Equity exposure
- Style
- Manager skill



Manager Skill Glidepath Modern Portfolio Theory Peer Group Ranking **Equity Exposure** Sequencing Downside Capture **Liability Driven Investing** Sharp Ratio Gap Analysis Information Ratio R-Squared Qualitative Analysis **Behavioral Finance Quantitative Analysis** Manager Tenure Beta **Core Investments Asset Allocation Funds** Expenses · Behavioral finance Outperform Glidepath The number Equity exposure Risk The type Style Performance Returns Overlap Manager skill Risk Overlap Manager skill Benchmarks Style Analysis **Upside Capture** Quartile Percentage Alpha The Type Revenue Sharing Median Peer Groups Manager Tenure Style Drift **Quadratic Optimization Investment Philosophy** The Number Prospect Theory Fund History **Strategies Active Funds** Strength of Statistics

## Be the Expert or Hire the Expertise

"The duty to act prudently is one of a fiduciary's central responsibilities under ERISA. It requires expertise in a variety of areas, such as investments. Lacking that expertise, a fiduciary will want to hire someone with that professional knowledge to carry out the investment and other functions."



## **PTI Investment Construction Decision**

What did James decide to do?

He hired an Independent Advisor.





## **Investment Considerations**







**Progressive Thought, Inc. (PTI)** 



Recordkeeper

Advice

Independent Advisor

**House Brand** 

**Asset Allocation Funds** 

**New Series** 

No Change

Core Funds

**More Index** 

No Change

Overlap

Reduced Exposure







## **Current EWC Fee Structure**



Billed Fees	\$0	0.00%
Investment Fees	\$450,000	1.00%

408(b)(2) disclosure in hand



## **EWC** Fee Structure vs. Averages

	Averages		EWC Fees	
Billed Fees	\$11,000	0.02%	\$0	0.00%
Investment Fees	\$505,000	1.01%	\$450,000	1.00%
Totals	\$516,000	1.03%	\$450,000	1.00%



## **Current PTI Fee Structure**

PTI Assets: \$45,000,000

Billed Fees	\$0	0.00%
Investment Fees	\$450,000	1.00%

Limited scope Averages Benchmark

Full scope VS. Live Bid Benchmark



## **Revenue Sharing Graph**

Investment Management:
A percentage of assets invested.
Deducted from the return.

Investment Management Fee

Shareholder Servicing Fees

Sub-TA (Agency Transfer Fees)

Asset / Wrap Fee:
Additional fees layered on top of total investment fees.

**12b-1:** Paid by mutual funds from fund assets for broker commissions, marketing expenses and other administrative services.

#### **Shareholder Servicing:**

Revenue shared by the mutual fund company with the service provider.

**Sub-TA:** Recordkeeping and other services related to participant shares often go to a third party called a sub-transfer agent.

### **Cost Breakdown**



## Investment Management

\$272,500

\$419 per participant

0.60%

## Recordkeeping

\$177,500

\$273 per participant

0.40%

## **DOL Stated Best Practices**

"Plans normally conduct requests for proposals (RFPs) from service providers at least once every three to five years."



## **Custom Fee Benchmarking**

## Competitive average from alternative service providers

Recordkeeping Fees: \$125 per participant



## Renegotiation

Current Recordkeeping Fees	\$177,500	0.40%
New Recordkeeping Fees	\$81,250	0.18%
Savings	\$96,250	0.22%

## **New Total Cost 0.78%**

### **Plan Fee Considerations**







**Progressive Thought, Inc. (PTI)** 



Type of Benchmark

**Custom** 

**Status Quo** 

Results

22% savings







## **Current EWC Fiduciary Education**



# Investment Policy Statement



## **Current PTI Fiduciary Education**

Don't we need to have something in place?





## **DOL Stance on Fiduciary Education**

"During several recent audits, plan sponsors were surprised to hear the DOL auditor ask for documentation that the members of the Fiduciary Committee received fiduciary training over the past year."

"...where the department has required training as part of its settlements.."

## **PTI Fiduciary Education Decision**

# Fiduciary education is a part of their quarterly meetings









## **EWC – Andrea Strickland**



# Will Andrea meet her goal?



## **Impact Summary**

**EWC** 





PTI

## Account Balance by Participant Age

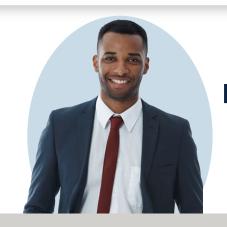
Age	35	45	55	65
EWC	\$69,230	\$190,679	\$418,655	\$846,599
PTI	\$69,230	\$225,992	\$534,368	\$1,140,991
Increase	0	\$35,313	\$115,713	\$294,392

PTI = 35% Increase

## **Impact Summary**

**EWC** 





PTI

## Plan Assets

Year	Current	10 Years	20 Years	30 Years
EWC	\$45,000,000	\$123,941,350	\$272,125,750	\$550,289,350
PTI	\$45,000,000	\$146,894,800	\$347,339,200	\$741,644,150
Increase	0	\$22,953,450	\$75,213,450	\$191,354,800

PTI = 35% Increase

## **Top 10 Pragmatic Changes**

- **10** Automatic enrollment
- 9 Automatic escalation
- 8 Matching contribution restructuring
- 7 Loan provision restrictions
- 6 Hardship withdrawal education
- 5 Investment review includes downside risk analytics
- 4 Asset allocation funds have a thorough vetting



## **Top 10 Pragmatic Changes**

- 3 Fees are benchmarked appropriately
- 2 Implement fiduciary education



## **Top 10 Pragmatic Changes**

Think like James, not Andrea

## Have the courage to make changes





## Little changes can have big effects

-Malcolm Gladwell



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ACR#309530 03/19

